

2009

Annual Report 2009

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85%

increase in instant messaging (IM)
for research help*

45%

increase in librarian consultations at
locations around campus*

23%

increase in email questions through
Ask a Librarian*

12%

Increase in visitors to the Integrated
Sciences and Engineering Library (ISEL)*

265,891

full-text downloads from ScholarWorks, a digital
repository of research and scholarly output

77,882

cups of coffee served at Procrastination
Station café helping to generate over
\$31,000 for the Library, an increase of 24%*

27,084

visits to RefWorks, an online research
management and collaboration tool
available to the campus community

*Increases are FY09 over FY08

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Director of Libraries
W.E.B. Du Bois Library
University of Massachusetts Amherst
154 Hicks Way
Amherst, MA 01003-9275



FSC
Label
insert
here

The Information Desk First Line of Defense Against Confusion



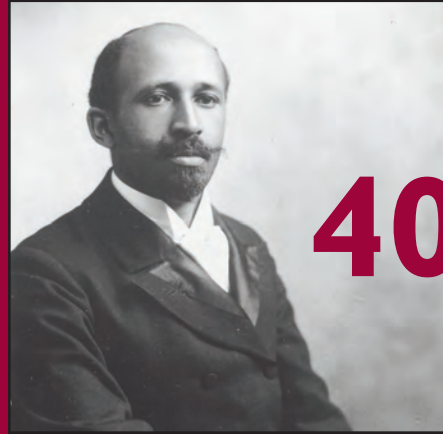
"Can I rent a horse?" "Should I break up with my boyfriend?" "Can you get the bug out of my eye?" These are among the most unusual of over 100,000 questions answered by Information Desk staff like Lucy Perkins '12 (above) in Du Bois Library since 2003.

www.library.umass.edu

Report of the Library 2009



The Year at a Glance



40

Welcome to 2009 at the UMass Amherst Libraries. We hope you enjoy this snapshot of our top 20 stories for the year. For the complete picture with interactive links: www.library.umass.edu/news.

40th Anniversary of Du Bois Homesite Celebrated
Great Barrington hosts speakers, ceremony

» **Ethics Clearinghouse Grant Awarded**
Library partners with Center for Public Policy to build online ethics library

» **Faculty, Grads Gather for Talks on Copyright and Publishing**
Open Access Week informs campus community

» **Science Librarians Organize Boot Camp**
Massachusetts librarians study nanotech, GIS, bioinformatics

Du Bois and ISEL Present Exhibits in Art and Science
Nature photographs, New WORLD Theater, sustainable architecture featured

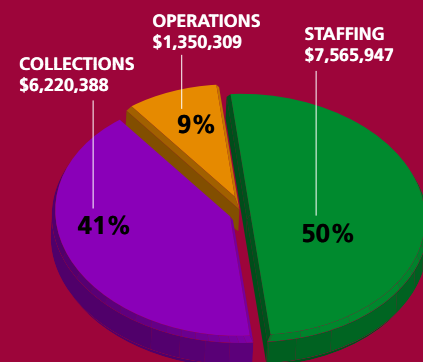
» **4th Annual Scholarly Communication Colloquium in September**
Exploring the "University's Role in the Dissemination of Research & Scholarship"

» **75 Alumni and Friends Gather at Library of Congress**
Vanessa Cieslak '76 and Elizabeth Pugh '71 host event and tours

Du Bois Library Fully Wireless Top to Bottom
Use of network skyrockets



Library Expenditures FY09



Monday, May 11, 2009

Biggest one day attendance for the year with over 8,600 people



Library Goes "Green"
Using recycled paper and bags

» **Everyone Wants to be a Librarian**
Fall career panel draws standing room only crowd

» **Digitized Du Bois Papers Go Online**
Thanks to Verizon Foundation grant

» **Du Bois Center Established**
Faculty Senate unanimously approves

» **Lewis Mainzer Receives Feller Award for Service**
Professor Emeritus honored as outgoing Friends president

» **Donations Hit All-time High of \$1.75 Million**
Thanks to you and 5,794 other donors



Learning Commons Gets Busier, Bigger
Expansion to open in early 2010

» **Tony DiTerlizzi, Lloyd Schwartz, and Valerie Martin MFA '74 Speak at Benefit**
"Dinner with Friends" entertains and raises money for libraries



History of the Book Teaching Collection Launched
Books come alive in Special Collections

» **3rd Microsoft Grant Awarded**
\$895,000 for user and staff software

» **Students Win 1st Undergraduate Research Awards**
Reviewers delighted with quality, quantity of submissions

"The Making of a Picture Book" Delights Visitors
Exhibit and talk by author Corinne Demas and friends

Collections Expenditures FY09

